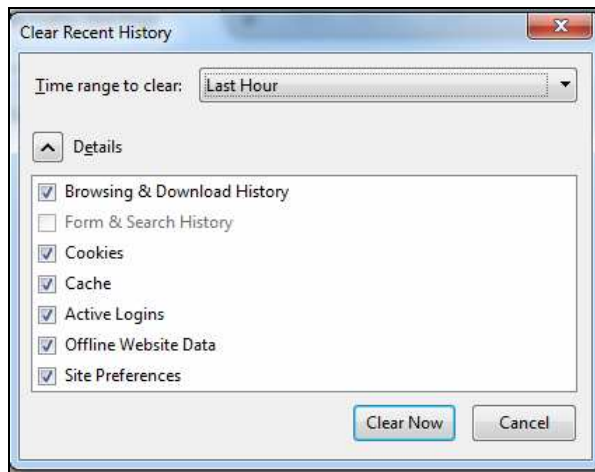


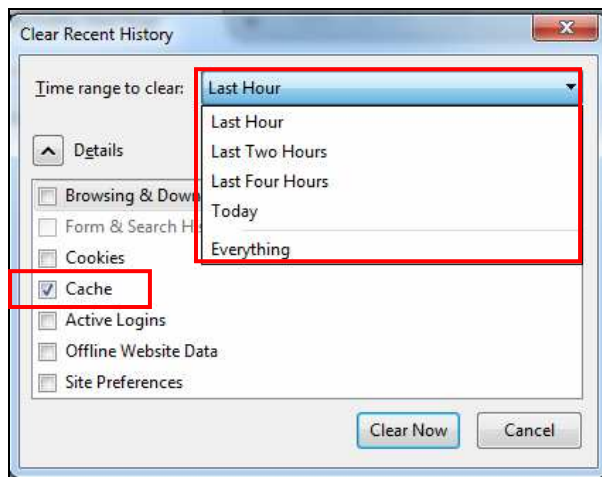
Step-By-Step Guide to Clearing Cache (Firefox)

Method 1: Keyboard shortcut

1. Press **CTRL + SHIFT + DEL** on your keyboard and you will see a **Clear Recent History** dialog box.



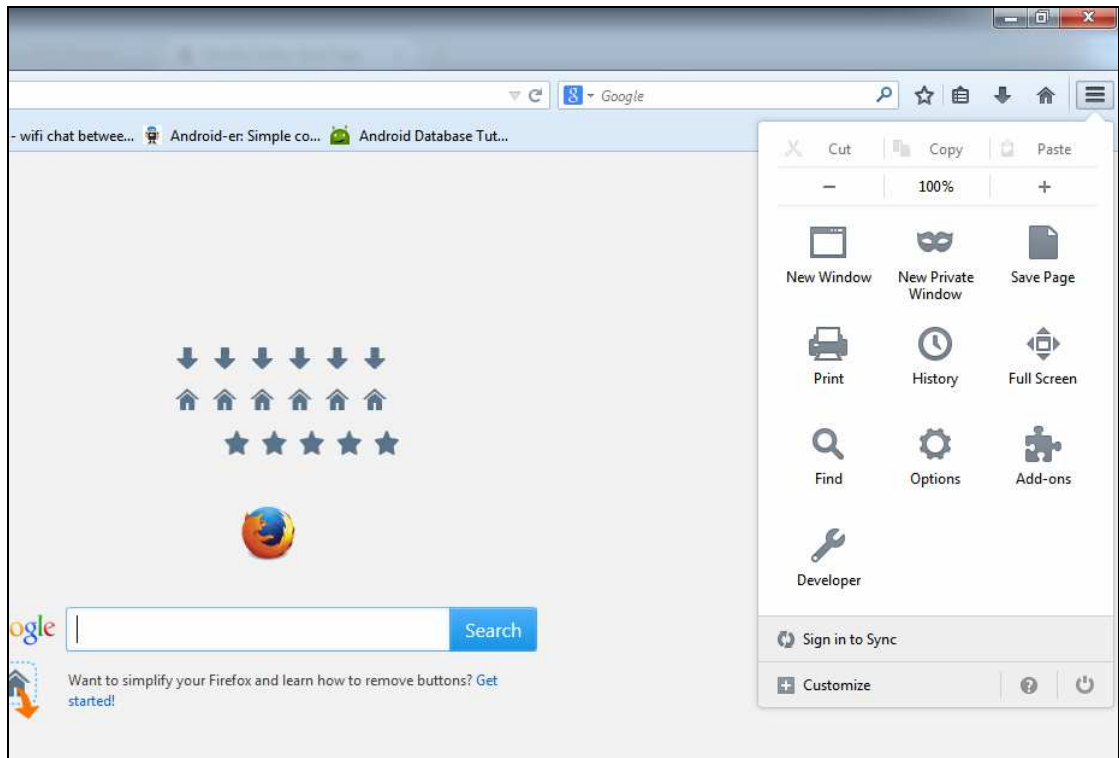
2. Choose time range to clear and make sure **Cache** is **checked**.



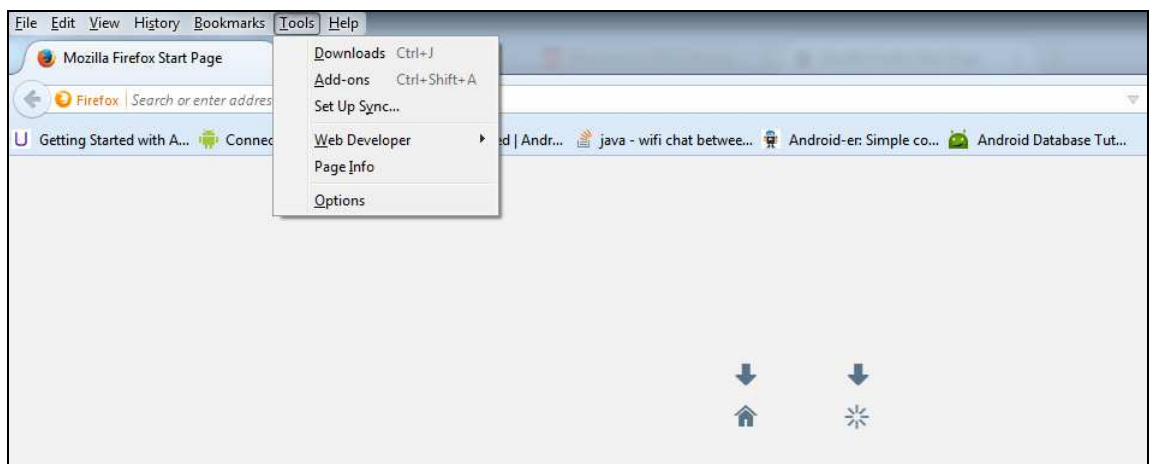
3. Click on **Clear Now**. Cache is cleared.

Method 2: Privacy and Recent History tab

1. Depending on the version of the Firefox (current 29.0.1), either
 - a. select the **Menu button** (☰) on the top right-hand corner of the window,

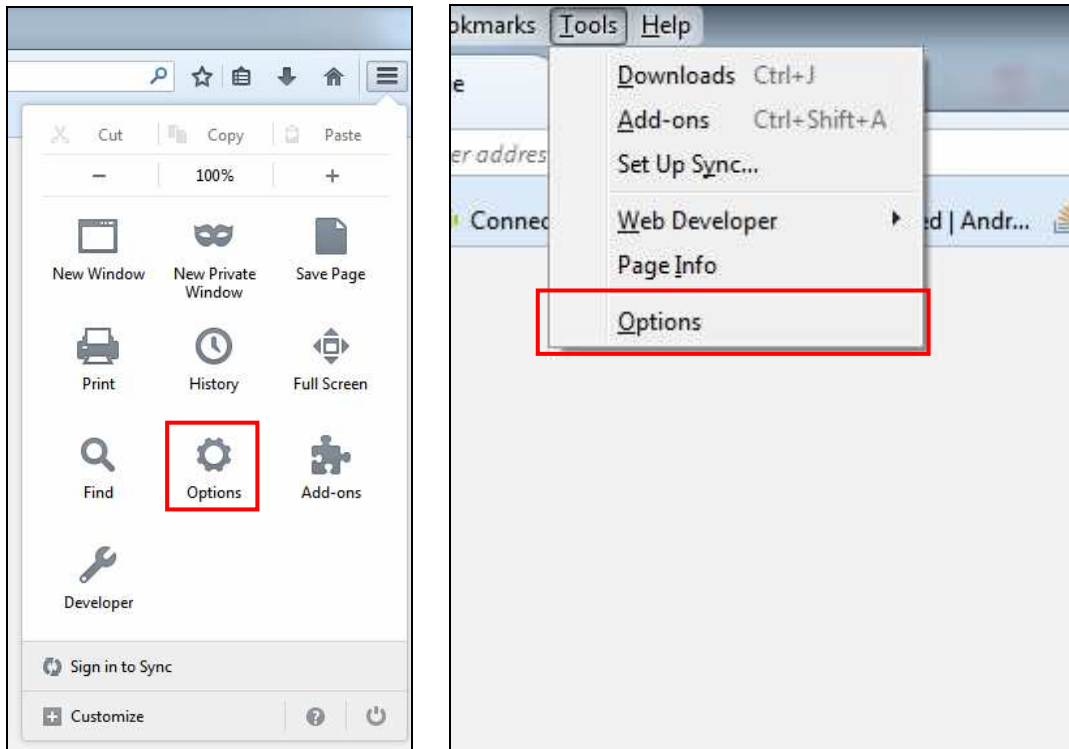


- b. or select **Tools** from the Menu Bar.

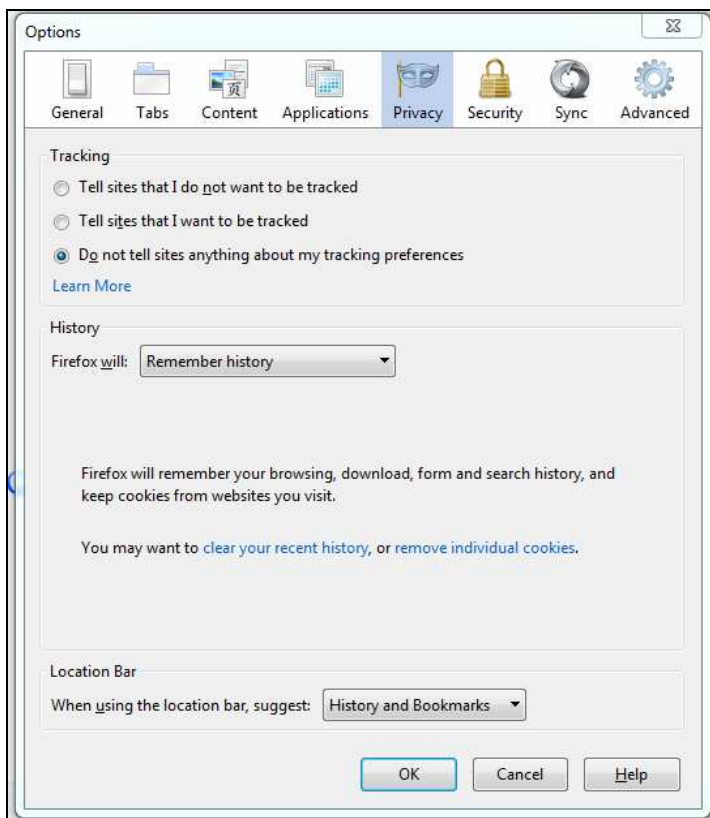


Step-By-Step Guide to Clearing Cache (Firefox)

2. Select **Options**.

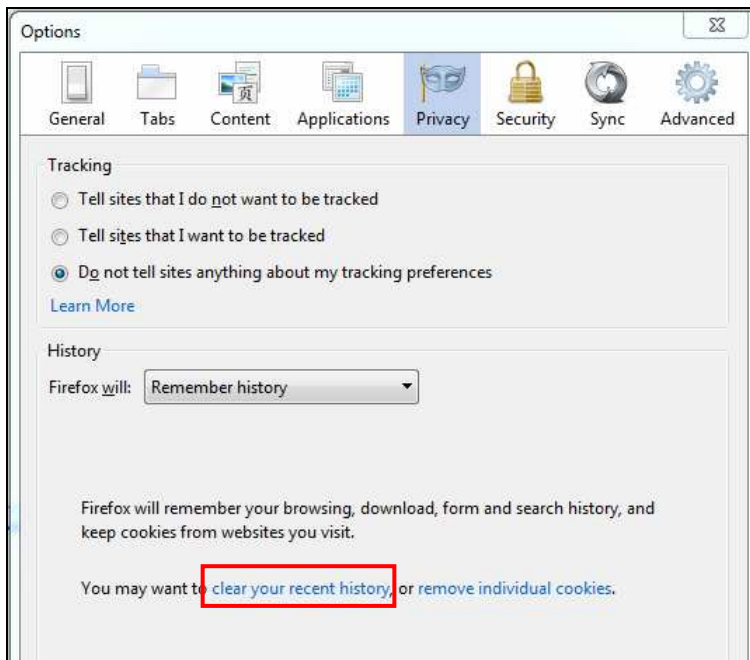


3. Select the **Privacy** tab.

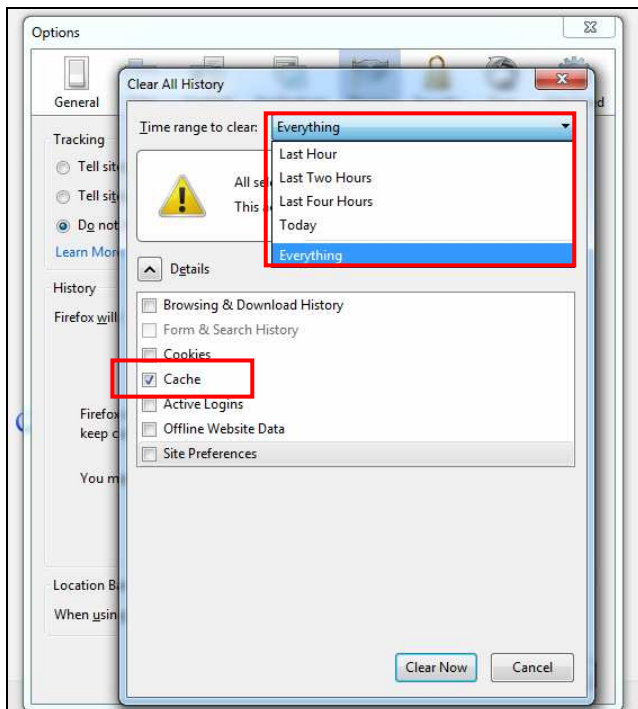


Step-By-Step Guide to Clearing Cache (Firefox)

4. Click on clear your recent history.



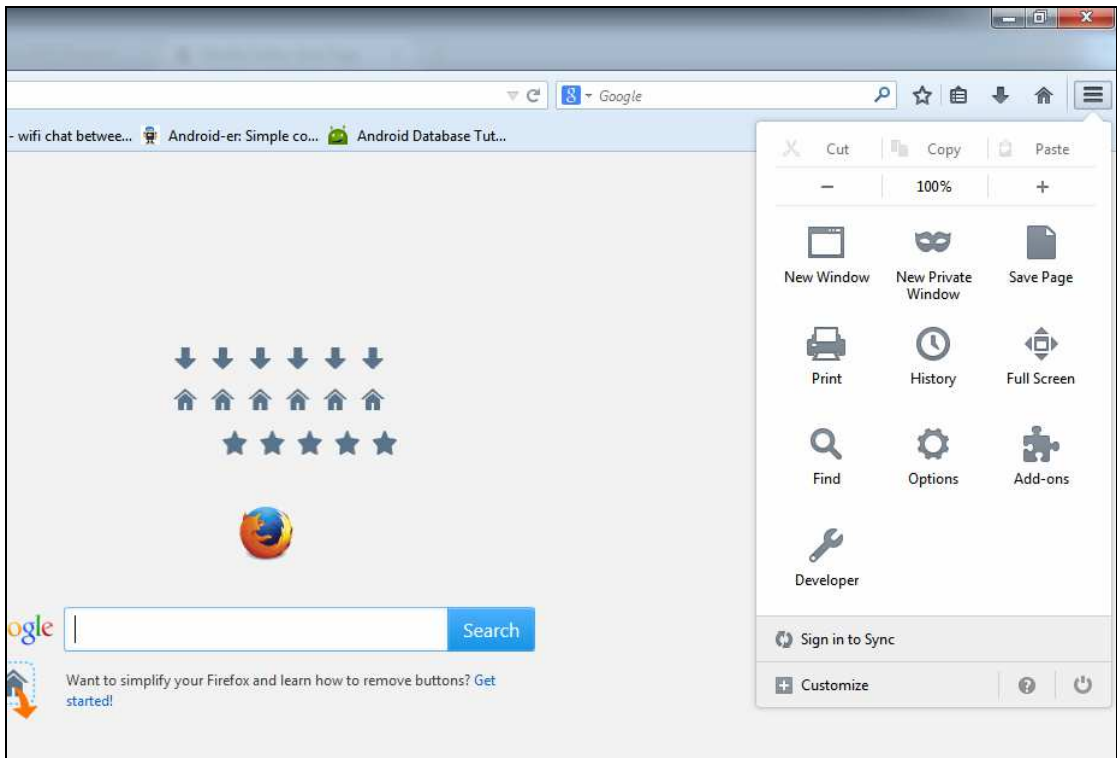
5. Choose time range to clear and make sure Cache is checked.



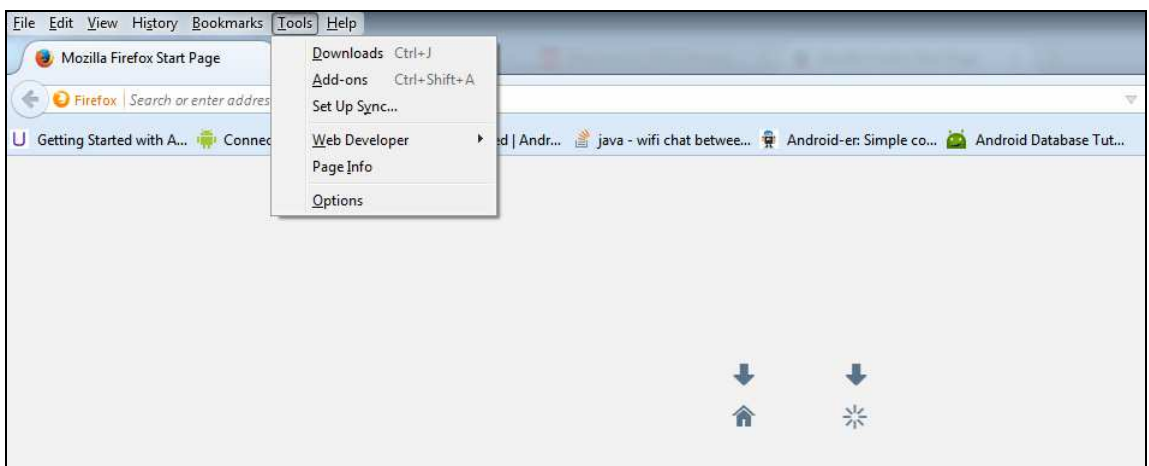
6. Click on **Clear Now**. Cache is cleared.

Method 3: Advanced and Network tab

1. Depending on the version of the Firefox (current 29.0.1), either
 - a. select the **Menu button** (☰) on the top right-hand corner of the window,

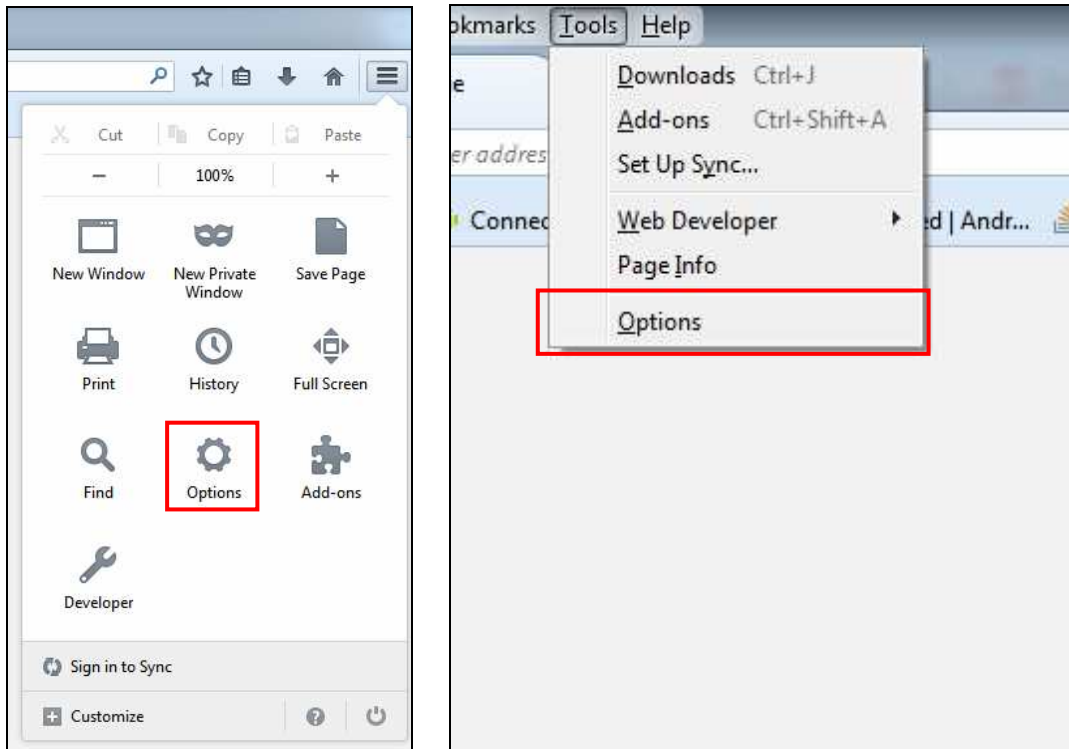


- b. or select **Tools** from the Menu Bar.

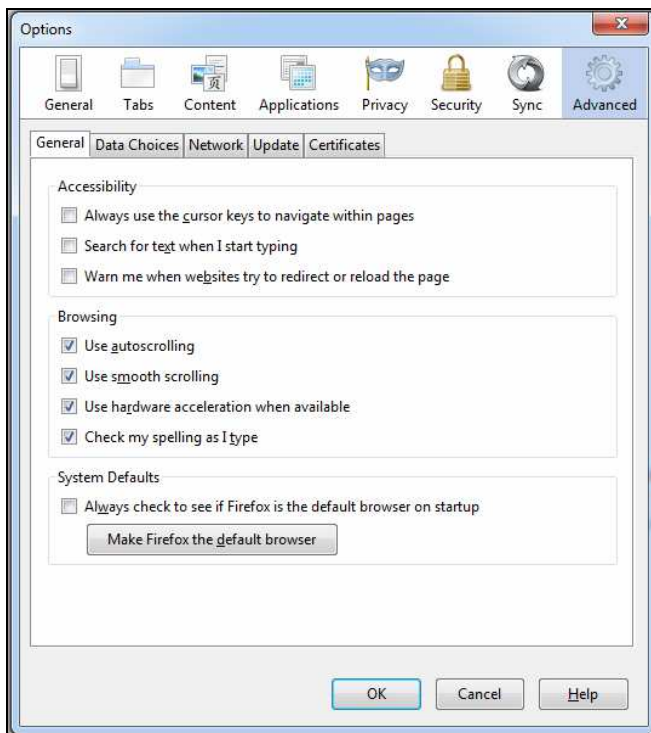


Step-By-Step Guide to Clearing Cache (Firefox)

2. Select **Options**.

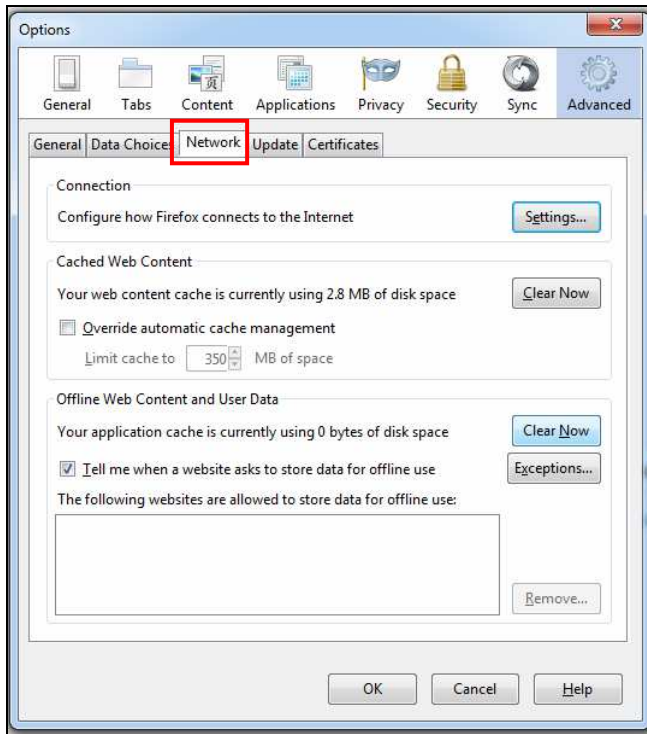


3. Select the **Advanced** tab.

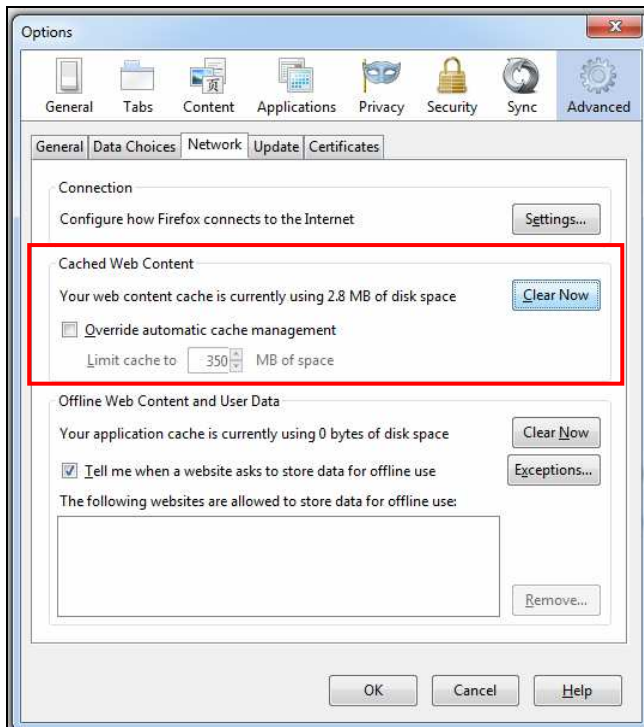


Step-By-Step Guide to Clearing Cache (Firefox)

4. Select the **Network** tab.



5. Under **Cached Web Content**, click **Clear Now**.
Cache is cleared.



Frequently Asked Questions

1. I don't see the Menu Bar and I do not have the latest Firefox browser, how can I clear my cache?

It is recommended that you update your browser to the latest version as the new updates potentially have bug/vulnerability fixes and new functionalities.

Alternatively, right-click on the top window bar and make sure that the Menu bar is **checked**.